

## **Access Statement**

### **Access Statement for the Southernhay Guesthouse, Bournemouth**

#### **Introduction**

We endeavor to offer a warm welcome to everyone who visits our small but friendly guesthouse. Part of that welcome is to cater for individual needs, wherever possible. We hope that you find our access statement useful, but if there is anything else that you would like to know, please don't hesitate to contact us by telephone, e-mail or in writing to our address, the details of which you will find later on in this statement.

#### **The Southernhay**

- We have 6 letting rooms, 1 of which is on the ground floor, close to the front door. The remaining 5 rooms are on the first floor, up a flight of 16 stairs, with a banister rail each side. Each stair is 7”(18cm)H, 30”(76cm)W, 9”(23cm)D
- The ground floor room is wheelchair accessible, (manual wheelchairs, but not large, electrically operated ones) The narrowest door into the Southernhay is 78cm wide and the door to the ground floor room is 71cm wide. However, the access from the bedroom into the en-suite is 64cm.

#### **Pre-Arrival**

- We are approximately 1 mile from the centre of Bournemouth.
- Westbourne is ‘just around the corner’ from us and has a range of restaurants, bars and shops. The ground is flat around Westbourne.
- There is a bus stop close to the end of our car park and several more in Westbourne, with frequent buses to many destinations
- If travelling by National Express from London, you can buy a ticket to Westbourne, which will drop you at the shops, about 5 minutes away from us
- The travel interchange, which is in the centre of Bournemouth, is 10 minutes from us by car, M1 bus or Taxi
- Trains, buses, taxis and the National Express coaches all stop at the travel interchange
- We have two cats, one of whom loves to fuss guests, if encouraged
- We do take well-behaved dogs, having a little one ourselves

### **Arrival and car parking**

- Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you
- To ensure the rooms are ready, we usually ask guests to arrive after 12 noon. However, it may be possible to book in earlier, by arrangement
- We have plenty of car parking spaces
- From the car park there are two steps onto a patio and another into the front door
- The patio has wooden seating and tables on it
- The car park and patio area are illuminated during the evening
- We are able to assist with luggage if required

### **Guest Accommodation – Public area**

- A selection of ‘tourist information’ brochures are available in the entrance hall
- Downstairs the hallway leads through to a dining room
- There is central heating to all areas, which can be adjusted in each room
- Seating is provided in the entrance hall
- The floors are all covered with short-pile carpet
- In warm weather the patio is a pleasant area to use

### **Dining room**

- There are 6 tables in the dining room, which are of varying sizes and heights
- Guests help themselves to cereals and juice from a pine dresser
- The English breakfast, tea or coffee and toast is served at the tables
- There is a vegetarian option to the cooked breakfast and we will endeavor to cater for other diets if requested in advance

- Being a vegetarian myself I am very careful that the vegetable products are kept well away from the meat and I use different tools for turning, dishing up etc.

## **Bedrooms**

- Four of our bedrooms have en-suite facilities
- One family room and one single room have a wash hand basin in the room, but share a shower and WC room, located just along the corridor
- All bedrooms have central heating with thermostat knobs on each radiator to control the temperature of the room
- Tea and coffee making facilities and hair dryers are provided
- There is a T.V. offering freeview channels, with remote control, in each bedroom
- All beds are made with synthetic duvets and pillows
- There are spare blankets and electric fans in the wardrobes if required
- An iron and ironing board is available on request
- Fresh milk is available if requested
- Storage is provided by a wardrobe, chest of drawers, dressing table and bedside cabinets to each bedroom

### Ground Floor – Guest bedroom 1

- The ground floor room is a family en-suite. It has a double and single bed,
- The step into the shower tray is 32cms and the vanity unit around the wash basin is 78cm high
- There are grab rails to the en-suite toilet and shower.

### First floor – Guest bedroom 5

- This is the single standard room. It is located top left of the stairs and has all the facilities of the other rooms, but shares the W.C and shower room with room 6. The bed has access from one side.

#### Guest bedroom 6

- This is a family standard room with a double and single bed in it. The double bed has access on both sides and the single on one side. Located left at top of the stairs, at the end of the corridor, it has all the facilities of the other rooms but shares the W.C. and shower room with room 5.

#### Guest bedroom 7

- A double room with recently refurbished en-suite facilities, room 7 is located directly opposite the top of the stairs. This room looks out over gardens at the back of the hotel. The double bed is accessible from both sides.

#### Guest bedroom 8

- Bedroom 8 is a family, en-suite room with a double and single bed. It is located opposite the top of the stairs to the right. The double bed is accessible from both sides, but the single bed from only one side. This room has white, Louis style furniture, Victorian pictures and overlooks the front of the hotel.

#### Guest bedroom 9

- A double room with newly refurbished en-suite facilities, room 9 is located to the right of the top of the stairs. The double bed can be accessed from both sides and there is a large, fitted, sliding door wardrobe in this room. Room 9 overlooks the front of the hotel and has a bay, double glazed window, with a small table and 2 chairs.

#### Shared shower room and W.C

- The fully tiled shared shower room has been newly refurbished with a quadrant shower, W.C. and wash basin. There is also a chair in this room.

#### **Additional Information**

- There is a fire extinguisher in the entrance hall and another at the top of the stairs
- We are a totally no smoking hotel and each bedroom has smoke detectors
- The fire alarm rings continuously if evacuation is needed. If you need assistance in an emergency, for any reason, please advise us on arrival
- A small fridge can be made available for medication if required

- There is a folder in each guest bedroom giving extra tourist information about ourselves and the local area
- Further information about our daily and emergency routines can be found in each bedroom on the wall above the dressing tables and on the back of each door respectively

### **Contact Information**

Lynn and Tom Derby  
Southernhay, 42 Alum Chine Rd, Westbourne, Bournemouth, BH4 8DX  
Telephone: +44(0)1202 761251  
Email: [enquiries@southernhayhotel.co.uk](mailto:enquiries@southernhayhotel.co.uk)  
Website: [www.southernhayhotel.co.uk](http://www.southernhayhotel.co.uk)

For medical attention: The nearest doctor's surgery is The Westbourne Medical Centre, Milburn Rd, Westbourne. It is about a 5 minute walk from the Southernhay. Phone: 01202 756285

Taxi's  
There are cards in the hall with local taxi numbers on them

Payphone: There is a payphone situated to the left of the dining room door.

### **Future Plans**

Our plan for the winter of 2012 is to add an en-suite to what is currently a basic family room. The room will become a double as we will lose some space, but that will leave just the single room without an en-suite, but having its own private bathroom.

**If you require any further details or have any comments about the services we provide, please do not hesitate to contact us.**

*Updated in July 2012*